



UK Government

Update my details Partner Pack

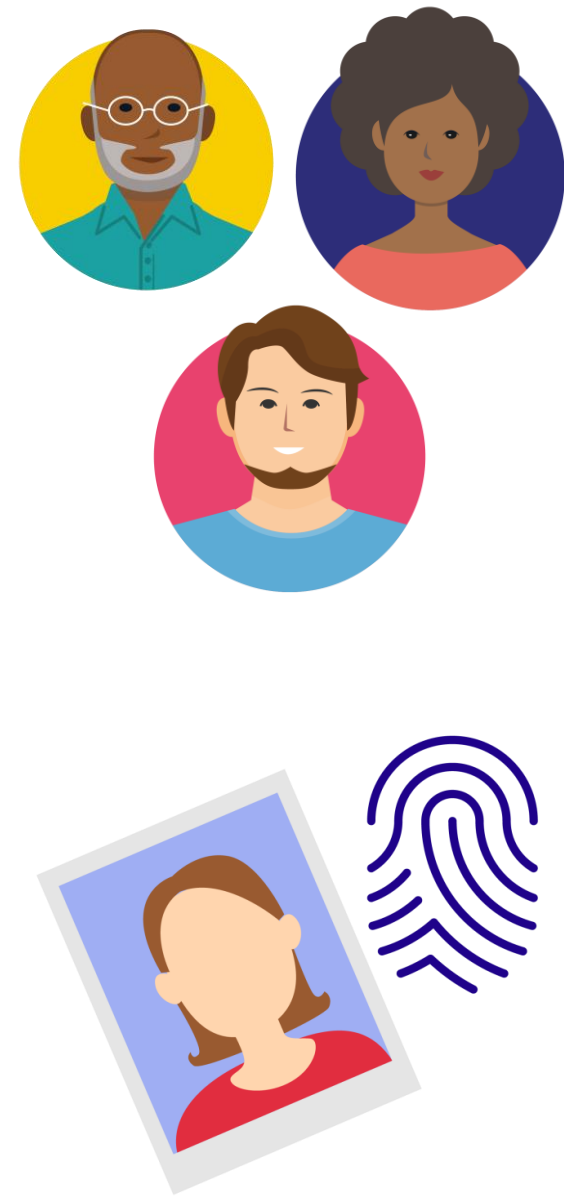
November 2025



Key Messages – Update my details

- To ensure a smooth journey when travelling internationally, eVisa holders must check that their eVisa is correct. They will need to create a UKVI account to access their eVisa if they have not already done so [Create a UKVI account to get access to your eVisa \(online immigration status\) - GOV.UK](#). Support videos are available to guide people through setting up and keeping their UKVI account up to date: [eVisa support videos - GOV.UK](#).
- Everyone should keep their UKVI account up to date with their current travel document and check their eVisa is correct in advance of all international travel. Further guidance: [Check your eVisa is correct before you travel - GOV.UK](#).

Please use & share



Suggested copy for your channels – Update my details

– *intended for emails or newsletters etc*

- To ensure a smooth journey when travelling internationally, eVisa holders must check that their eVisa is correct. They will need to create a UKVI account to access their eVisa if they have not already done so [Create a UKVI account to get access to your eVisa \(online immigration status\) - GOV.UK](#). Support videos are available to guide people through setting up and keeping their UKVI account up to date: [eVisa support videos - GOV.UK](#).
- Everyone should keep their UKVI account up to date with their current travel document and should check their eVisa is correct in advance of all international travel. Further guidance: [Check your eVisa is correct before you travel - GOV.UK](#).
- Keeping the UKVI account updated enables the UK Government to confirm to carriers through automated checks that the passenger has valid permission to travel, helping avoid travel delays.
- **From early next year**, people who have not linked their current travel document(s) with their UKVI account **may experience inconvenience and delays** when travelling to the UK, as additional checks may be required to confirm their UK immigration status, **and carriers may deny boarding**.
- Although permission will be checked automatically by the carrier, passengers can also get a share code using the View and Prove service and give this to the carrier. Passengers can get a share code in advance of travel on GOV.UK and take it with them (it is valid for 90 days and can be used multiple times).
- Carriers can no longer accept expired BRPs and BRCs as evidence of permission to travel to the UK.

Please share with your stakeholders

Key messages - EU Settled Status (EUSS)

- People with pre-settled or settled status under the EU Settlement Scheme (EUSS) can access their status through their UKVI account.
- Anyone who has been issued with a new passport or identity document since applying to the EUSS or for a visa should update their UKVI account now with the details of the new document to avoid delays when travelling : www.gov.uk/update-uk-visas-immigration-account-details
- Everyone should keep their UKVI account up to date with their current travel document and check their eVisa is correct in advance of all international travel. Further guidance: [Check your eVisa is correct before you travel - GOV.UK.](https://www.gov.uk/check-evisa-correct-before-travel)



Please use & share

Suggested copy for your channels - EUSS

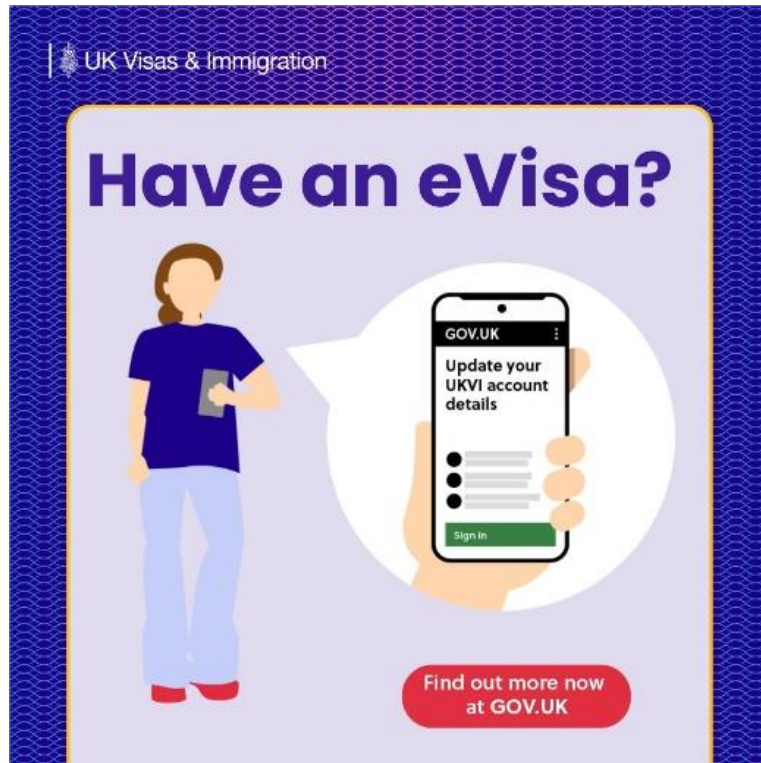
– intended for emails or newsletters etc

- People with pre-settled or settled status under the EU Settlement Scheme (EUSS) will have a UKVI account as part of their status.
- Anyone who has been issued with a new passport or identity document since applying to the EUSS or for a visa should update their UKVI account now with the details of the new document: www.gov.uk/update-uk-visas-immigration-account-details
- Everyone should keep their UKVI account up to date with their current travel document and check their eVisa is correct in advance of all international travel. Further guidance: [Check your eVisa is correct before you travel - GOV.UK.](#)
- From early next year, people who have not linked their current travel document(s) with their UKVI account may experience inconvenience and delays when travelling to the UK, as additional checks may be required to confirm their UK immigration status, and carriers may deny boarding.
- Although permission will be checked automatically by the carrier, passengers can also get a share code using the View and Prove service and provide this to the carrier. Passengers can get a code in advance of travel on GOV.UK and take it with them (it is valid for 90 days and can be used multiple times).
- For further help, see the support video: [How to update and add a new identity document.](#)

Please share with your stakeholders

Social media assets – Update my details

Please share the **suggested copy** on your social media channels:



Suggested copy:

Have an #eVisa?

Check your details and link your valid travel document to your UKVI account to avoid delays.

It only takes a few minutes at gov.uk/evisa

For example:



Home Office
@ukhomeoffice

...

Have an #eVisa?

Check your details and link your valid travel document to your UKVI account to avoid delays.

It only takes a few minutes at gov.uk/evisa

1:47 PM · Apr 24, 2024 · Twitter Web App

Social media assets - EUSS

Please share the **suggested copy** on your social media channels:

Suggested copy:

Have a digital UK immigration status?

Whether you know it as EUSS status, or eVisa, it refers to the same thing.

Check your details and link your valid travel document to your UKVI account to avoid delays.

Update at: gov.uk/update-uk-visas-immigration-account-details

Suggested copy:

Have settled or pre-settled status?

Check your details and link your valid travel document to your UKVI account to avoid delays.

It only takes a few minutes at gov.uk/evisa

GB #EUSS #SettledStatus

For example:



Home Office
@ukhomeoffice

...

Have a digital UK immigration status?
Whether you know it as EUSS status, or eVisa, it refers to the same thing.

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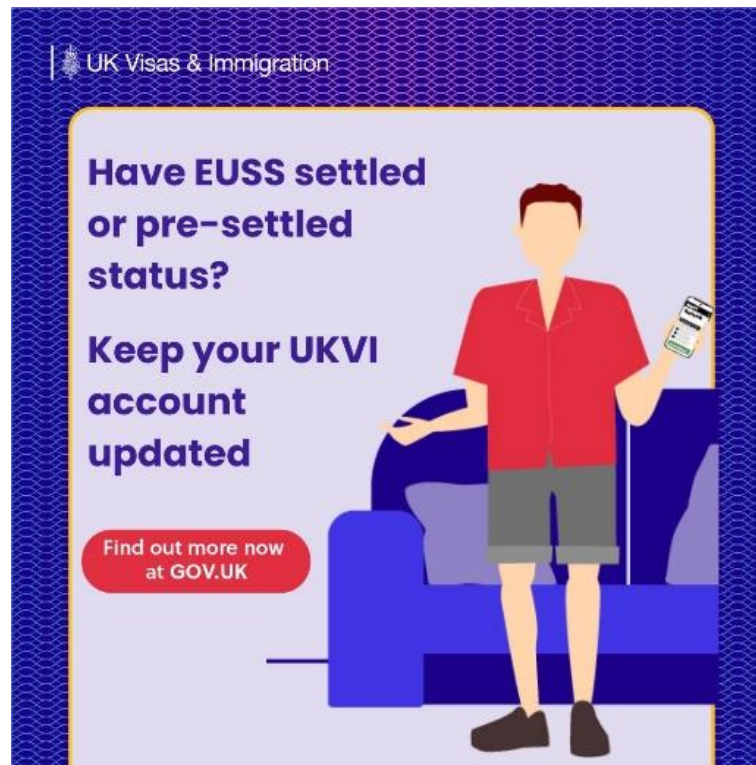
It only takes a few minutes at gov.uk/evisa

🇬🇧 #EUSS #SettledStatus

1:47 PM · Apr 24, 2024 · Twitter Web App

Social media assets - EUSS

Please share these assets on your social media channels:



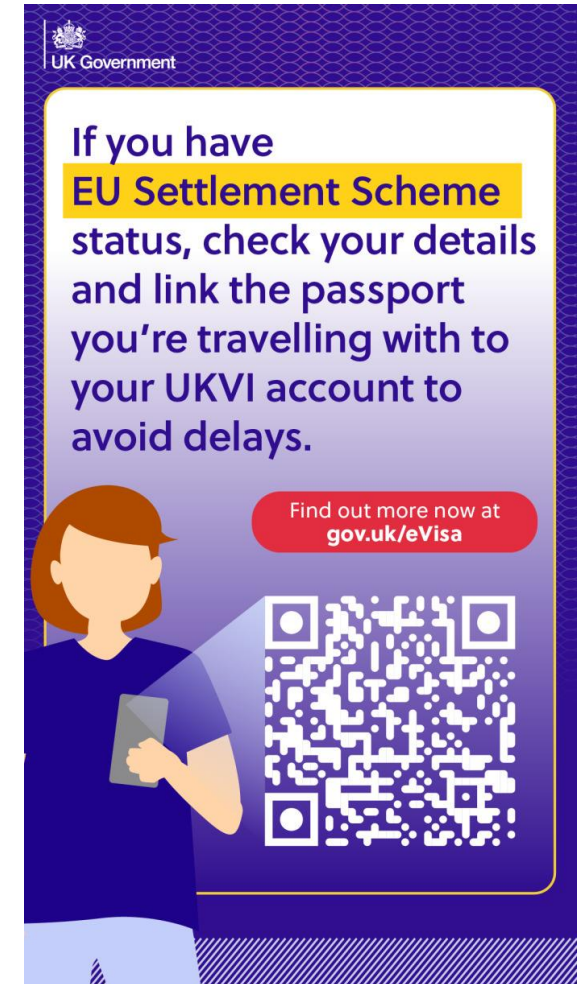
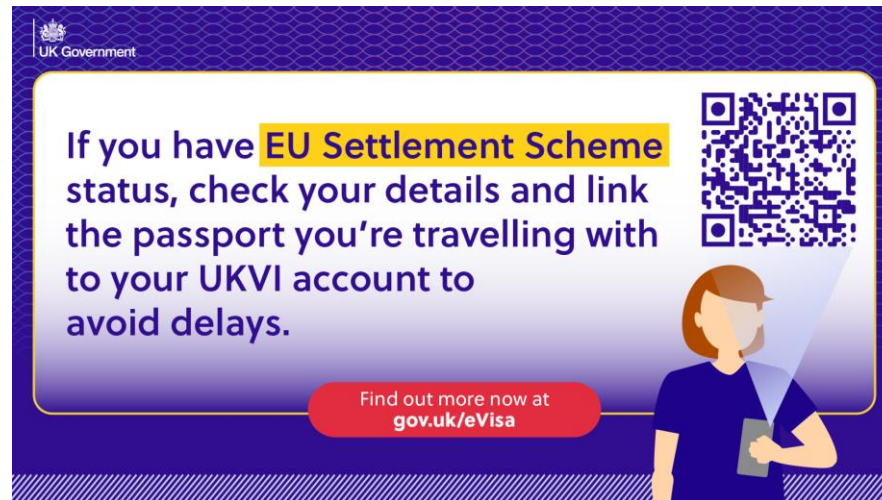
Download these graphics and others [here](#)

Digital screens - EUSS

Copy for customer-facing channels where shorter messaging is required, such as digital screens:

If you have EU Settlement Scheme status, check your details and link the passport you're travelling with to your UKVI account to avoid delays.

Download these
graphics and others
[here](#)



eVisa GOV.UK webpage



For official updates on eVisas, direct your audience to www.gov.uk/eVisa



This webpage is regularly updated with the latest information on eVisas, including how to create a UKVI account.



Subscribe to this page for notifications of the latest updates, allowing you to stay informed.